Attorney's Docket No.: 10235-047001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Gilby et al. Art Unit: 3623

Serial No.: 09/575,283 Examiner: Johnna Stimpak

Filed: May 22, 2000 Conf. No.: 1521

Title : CUSTOMER LEAD MANAGEMENT SYSTEM

MAIL STOP PETITIONS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF SEPTEMBER 1, 2005

Please amend the above-identified application as follows: